

WEDNESDAY, APRIL 21st

12:30 pm to 1:00 pm

Golf Registration

Trappers Turn Pro Shop

1:00 pm to 6:00 pm – Trappers Turn

Golf Scramble

Shot gun start. Please see insert for details.

Trappers Turn Golf Course

5:30 pm to 6:30 pm

Golfer's Social

Trappers Turn Club House

6:30 pm to 8:00 pm

Buffet Dinner and Golf Awards

Trappers Turn Club House

8:00 pm to 11:00 pm

Idea Exchange and Social – WIAMA Condo

This will be an informal gathering for everyone to get together with other rink personnel and vendors, exchange ideas and golfing stories.

THURSDAY, APRIL 22nd

8:00 a.m. to 9:00 a.m.

Conference Registration – Kalahari Resort

Continental Breakfast provided

MANAGEMENT & FIGURE SKATING TRACK:

9:00 a.m. to 9:35 a.m. (Door Prize*) – Tamboti

WIAMA Welcome

WIAMA President – Tom Hammill

S.T.A.R. C.O.O. – Jeff Theiler

9:45 am to 10:45am (Door Prize*) – Tamboti

Dealing Better with Your Customer in 2010

Joseph Lyman – How to better communicate with your customers with the latest technologies.

11:00 a.m. to 12:00 noon – Tamboti

Reviewing Your Operations for Efficiencies

Mark Vaughan, Arena Concepts

12:00 Noon to 1:00 p.m. – Suite VI Convention Center

Lunch – WIAMA Business Meeting

Election of Board Members, Awards presentation

FIGURE SKATING TRACK: (Door Prize*)

1:15 – 4:15 p.m. – Room to be determined

US Figure Skating Membership Director Susi

Wehrli-McLaughlin will offer a presentation for Basic Skills instructors and directors topics include: Program administration, skating skills & techniques plus practice judging.

THURSDAY, APRIL 22nd– CONTINUED

MANAGEMENT TRACK: (Door Prize*)

1:15 p.m. to 2:30 p.m. – Tamboti

Air Quality

Presented by STAR

2:45 p.m. – 4:00 p.m. – Tamboti

Putting on an Outdoor Game or Tournament – What does it really take.

STAR

4:30 p.m. – 6:00 p.m. – Kalahari Indoor Entertainment Center

Interactive Networking Session

Lace up your shoes it's time for bowling at the new Kalahari Indoor Theme Park.

6:30 p.m. to 8:30 p.m. – Convention Center Suites VII & VIII

Walking Dinner and Trade Show - Back again this year will be the walking dinner, so bring your walking shoes and your appetite! This is an excellent chance to meet your vendors, learn more about their products, plus have a chance to win some great door prizes.

Must be present to win.

9:00 pm to 11:59 p.m. - WIAMA Condo

Attendee Social and Idea Exchange

Relax and enjoy your evening with fellow members in the WIAMA Condo at Kalahari Resort, or enjoy a game of darts, pool, bring your suit and enjoy the hot tub, or bring a deck of cards and enjoy a friendly game of cards.

FRIDAY, APRIL 23rd

8:00 a.m. to 9:00 a.m.

Breakfast in the Great Karoo Restaurant – a discount coupon is provided at registration to all registered attendees and can be redeemed for a discount on your breakfast bill.

9:00 a.m. to 10:15 a.m. (Door Prize*) – Tamboti

Fundraising and Acquiring Grants

Bill Durkin

10:30 a.m. - 11:45 a.m. - Tamboti

Introductory Skating Programming – Setting the Hook – Susie Wehrli-McLaughlin US Figure Skating and Pat Kelleher USA Hockey

11:45 – Final Wrap- Up – Tamboti

THANK YOU FOR ATTENDING

The annual Fall Fire Up will be held on August 19th, 2010 in Black River Falls at the Milt Lunda Memorial Arena. See You There!